

Intent Notice to Sole Source Swiftly Live

The agency intends to Sole Source Swiftly for the following features and services.

Swiftly Live Detour Mapping will allow detours entered into WeGo's CAD/AVL system (OnRoute) to be displayed on a map to customers using Transit App. Swiftly provides the middleware needed to ingest the data from OnRoute and transform it into a format usable by Transit. In addition, the feed from Swiftly will include enhanced vehicle ETAs for routes with and without detours that can be displayed within Transit App and other 3rd party apps. These features will enhance the real-time bus information provided to customers, improving perceived reliability (through better predictions) and removing uncertainty associated with routes on detour. This includes when buses are intentionally placed on detour to provide enhanced service to Nissan Stadium via the Woodland Street bridge. Future enhancements to this technology are also planned that will allow for the inclusion of temporary stops and associated real-time predictions for routes on detour.

Swiftly is the only software provider we are aware of that has engaged with both Vontas (our CAD/AVL vendor) and Transit App to develop the data pipeline needed to provide live detour mapping functionality within a customer-facing app. This solution is already live at other transit agencies.

If a provider can meet the required specifications or have any questions or concerns, please contact Kim Hereford at kim.@nasville.gov by Monday, September 9, 2024, before 1:00 p.m. CST.